

22 May 2020

Dear Stakeholders,

Re: Birallee Village Shopping Centre – Coronavirus (COVID-19) Centre Update

As the COVID-19 situation evolves, the first priority of Birallee Village Shopping Centre continues to be the health and safety of our customers, retailers and service providers. We will continue to review and implement all appropriate safety measures to help provide a safe environment and protect everyone's wellbeing. We urge all customers wherever possible, to continue to support your local retailers who remain open to serve you during this unprecedented time.

On Tuesday 12 May 2020 the Australian Government released its Framework and Restrictions Roadmap (attached Appendix 1) outlining how, as a community, we will re-open the economy over the next three months while minimising the risk of future coronavirus outbreaks.

As a result we have developed the "Birallee Village Shopping Centre's Centre Management and Retailers COVID Safe Plan" which has now been distributed to all our retailers for implementation.

In essence we will:

1. Increase regular cleaning services, including regular disinfecting of all high traffic areas;
2. Increase monitoring onsite, ensuring greater quality control of all daily operations;
3. Cancel or postpone upcoming planned events and major group gatherings;
4. Provide hand sanitiser in toilet facilities for use by our customers;
5. Install social distancing notices in public thoroughfares and toilet facilities;
6. Install social distancing notices on common area seats; and
7. Ensure our retailers provide:
 - i. Contactless payment options;
 - ii. Install social distancing notices in store whether on floor surfaces and/or on shopfronts;
 - iii. Monitor and inform customers of maintaining 1.5m distance as required;
 - iv. Provide hand sanitiser in each store for use by customers;
 - v. Install notices on in-store seating for "takeaway waiting customers only";
 - vi. Ensure any in-store seating and tables provided are in line with Appendix 1; and
 - vii. Develop and display their in-store COVID Safe Plan for customers review.

We encourage all stakeholders to familiarise themselves with the Australian Government Framework and Restrictions Roadmap whilst continuing to ensure personal hygiene practices such as social distancing, regular hand washing, use of hand sanitiser and covering sneezes or coughs with your arm, not your hands.

We will continue to provide updated information to all stakeholders as the COVID-19 situation evolves and thank everyone for their patience, cooperation and understanding during this challenging time.

Let's respect each other, be kind, be patient. We are all in this together.

Kind regards,

Centre Management

COVIDSAFE



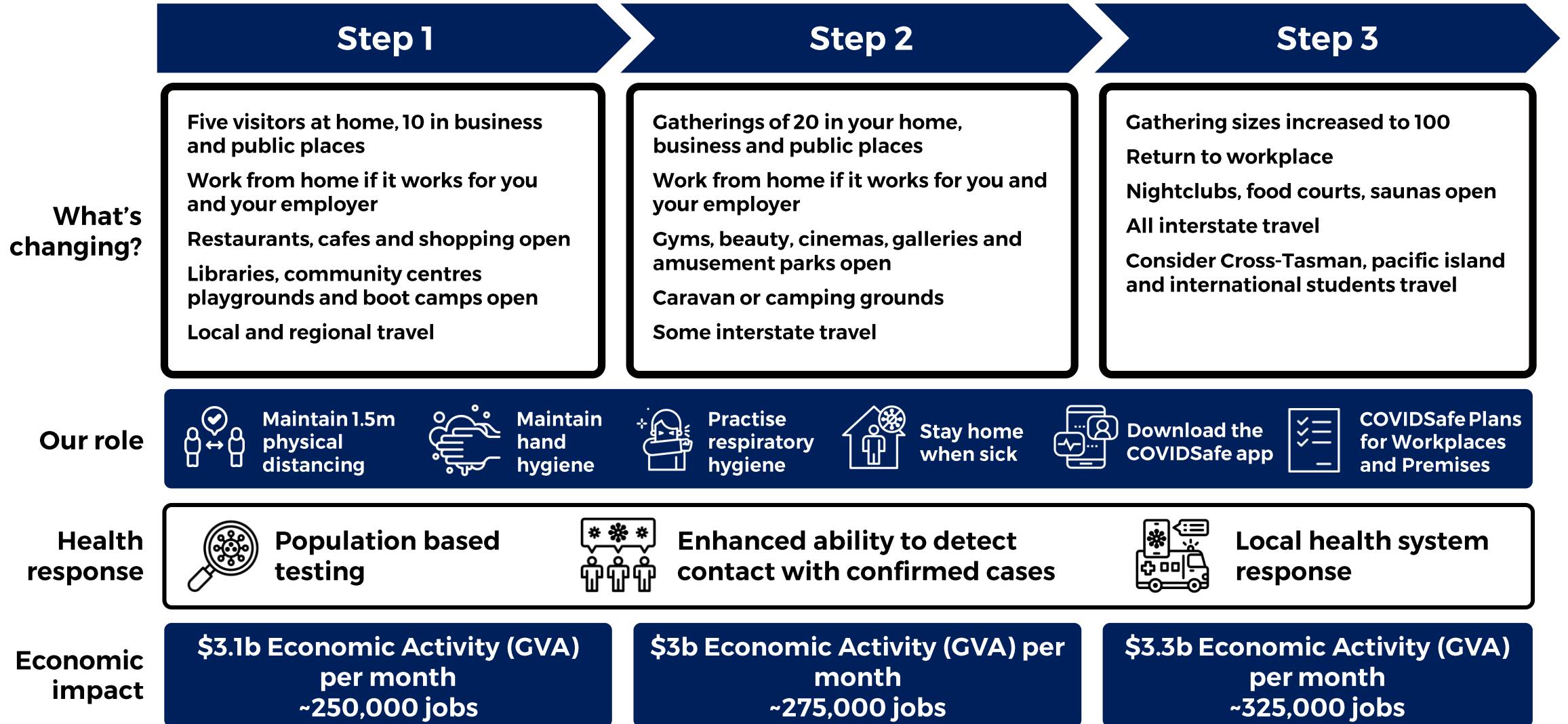
Roadmap to a COVIDSafe Australia

A three-step pathway for easing restrictions

Roadmap to a COVIDSafe Australia

COVIDSAFE

States and territories will move at different times based on local conditions



Roadmap to a COVIDSafe Australia

COVIDSAFE

States and territories will move at different times based on local conditions

National Cabinet will review step progress every three weeks

Step 1

COVID safe reopening commences with physical distancing & hygiene

- Up to 5 visitors to your home
- Gatherings of up to 10 outside of home
- Work from home if it works for you and your employer
- Libraries, community centres playgrounds and boot camps open
- Australians can do more:
 - Shopping
 - Restaurants and cafés
 - Home sales & auctions
 - Local playgrounds
 - Outdoors boot camps
 - Local and regional travel

Step 2

Most business reopen with physical distancing & hygiene

- Gatherings of up to 20 outside of home
- Work from home if it works for you and your employer
- Australians can do even more in gatherings of up to 20:
 - Gyms
 - Beauty therapists
 - Cinemas, theatres or amusement parks
 - Galleries and museums
 - Some interstate travel
- States and territories may allow larger numbers in some circumstances

Step 3

All Australians return to work with physical distancing & hygiene

- Gatherings up to 100
- Return to workplace
- Consider cross-Tasman, Pacific Island travel and international student travel
- Australians can do even more in gatherings of up to 100:
 - Food courts
 - Saunas and bathhouses
 - All interstate travel
- States and territories may allow larger numbers in some circumstances

What Australians can do to make this a success

COVIDSAFE

Personal responsibilities



Maintain
1.5m physical
distancing



Maintain
hand
hygiene



Practise
respiratory
hygiene



Stay home
when sick



Download the
COVIDSafe app

Health foundations



Population
based testing



Enhanced ability to detect
contact with confirmed cases



Local health
system response

Protect vulnerable people



Vulnerable people should continue to stay home where possible

Restricted travel to remote and Aboriginal and Torres Strait Island communities

Aged Care restrictions balanced with need for family and social contact